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EDUCATION

Ph.D.	The Ohio State University	Counselor Education
M.A.	The Ohio State University	School Counseling
B.A.	Ohio Wesleyan University	Psychology

ACADEMIC EXPERIENCE

Associate Professor, DePaul University, 2012-Present
 Department of Counseling and Special Education
 Counseling Program

Assistant Professor, DePaul University, 2006-2012
 Department of Counseling and Special Education
 Counseling Program

Courses Taught:

- CSL 475 Career Counseling for School Counselors
- CSL 501 Counseling Skills
- CSL 520 Counseling Children and Adolescents
- CSL 521 Contextual Dimensions of School Counselors
- CSL 522 Delivery of Comprehensive Developmental School Counseling Programs
- CSL 552 School Counseling Practicum
- CSL 553 School Counseling Internship I
- CSL 554 School Counseling Internship II

Teaching Assistant, The Ohio State University, 2003-2006
 Counselor Education, Physical Activity and Educational Services

Courses-Teaching Assistant

- PAES 884.34 Counselor Education Internship in Schools
- PAES 779 Educational and Vocational Guidance

PROFESSIONAL EXPERIENCE

Consultant, St. Josephinum Academy 2015

Consultant, Liberty Partnership, Buffalo Public Schools, 2014

Consultant, District 201, Chicago Public Schools, 2007

Director, Student Support Center, Independence High School, Columbus Public School District, 2005-2006

Director, Student Support Center, South High Urban Academy, Columbus Public School District, 2003-2006

School Counseling Intern, South High Urban Academy, Columbus Public School District, 2002-2003

School Counseling Practicum Intern, Linden-McKinley High School, Columbus Public School District, 2002

REFEREED PUBLICATIONS

Refereed Journal Articles

Patrikakou, E., **Ockerman, M. S.**, & Feiker Hollenbeck, A. (in press). Needs and Contradictions: Evidence from a National RTI study. *The Professional Counselor*.

Ockerman, M. S., Patrikakou, E., & Feiker Hollenbeck, A. (2015). Preparation of School Counselors and Response to Intervention: A Profession at the Crossroads. *The Journal of Counselor Preparation and Supervision*, 7(3). <http://dx.doi.org/10.7729/73.1106>

Ockerman, M.S., Kramer, C., Bruno, M. (2014). From the school yard to cyber space: A pilot study of bullying behaviors amongst middle school students. *Research in Middle Level Education* (37)6, 1-18.

Mason, E, **Ockerman, M.S.**, Chen-Hayes, S. (2013). The change-agent-for-equity (CAFE) model: A framework for school counselor identity. *Journal of School Counseling*.

Ockerman, M.S., Mason, E.M., Chen-Hayes, S. (2013). School counseling supervision in challenging times: The CAFÉ supervisor model. *Journal of Counselor Preparation and Supervision*. 11(4).

Ockerman, M.S., Mason, E.C. M., Novakovic, A. (2012). The ABCs of TSC: How one counselor education department transformed its school counseling program. *Journal for Counseling in Illinois*. 1(3),21-30.

Ockerman, M. S., Mason, E. C. M., & Hollenbeck, A. F. (2012). Integrating RTI with school counseling programs: Being a proactive professional school counselor. *Journal of School Counseling*, 10(15).

Ockerman, M.S. & Mason, E. C. M. (2012). Developing school counseling students' social justice orientation through service learning. *Journal of School Counseling*, 10(5).

Ockerman, M.S. & Moore, J. L. III. (Accepted 2010; In Press). Meeting the counseling needs of urban high school students: How one university transformed field experiences and influenced the lives of urban k-12 students. *International Journal of Africana Studies*.

Ockerman, M. S. & Moore, J.L.III (2008). *Unheard voices: Urban students' school experiences with school counseling*. In the special theme issue "African America K-12 Education in an Era of No Child Left Behind: Implications for Educational Stakeholders" in the *Multicultural Learning & Teaching Journal*.

Book

Chen-Hayes, S.F., **Ockerman, M.S.**, & Mason, E.C.M. (2014) *101 Solutions for School Counselors and Leaders in Challenging Times*. Thousand Oaks, CA: Corwin Press

Book Chapter

Chen-Hayes, S. F. & **Ockerman, M.S.** (2014, Invited). Academic Development and College Access Competencies for Every K-12 Student. In B. T. Erford, (Ed.), *Transforming the school counseling profession* (4th ed). Boston, MA: Pearson.

Guest Editor, Special Issue

Ockerman, M.S., Sink. C. School Counselors and Multi-Tiered Systems of Support: Cultivating Systemic Change and Equitable Outcomes. (in press). *The Professional Counselor*.

Manuscripts In Preparation

Hollenbeck, A.F., **Ockerman, M.S.** & Patrikakou, E. Needs and Contradictions of a changing field: Evidence from a national RTI implementation study.

Kramer, C., **Ockerman, M.S** & Bruno, M. The CRQ: Cyberbullying Response Questionnaire for middle school students. Manuscript in preparation for the *Journal of School Counseling*.

REFEREED CONFERENCE PRESENTATIONS

National Presentations

Hollenbeck, A. F. & Patrikakou, E. N., & **Ockerman, M. S.** (2016, April). *School Counselors in Response to RTI: Evidence from a National Study*. Poster session at the Annual Meeting of the American Educational Research Association (AERA). Washington, D.C.

Hollenbeck, A. F. & Patrikakou, E. N., & **Ockerman, M. S.** (2015, April). *Response to intervention and the preparation of school counselors: Opportunities for leadership*. Poster session at the Annual Meeting of the American Educational Research Association (AERA). Chicago, IL.

Ockerman, M.S. & Adams, B. (2014, September). *Advocating for School Transformation: Creating Agents of Change for Safer Schools*. American Counseling Association, AGLBTIC National Conference, New Orleans, LA.

Kramer, C, Bruno, M. & **Ockerman, M.S.** *Cyberbullying amongst middle school students*. (2014, July). The American School Counseling Association National Conference. Orlando, FL.

- Whitman, J., Goodrich, K. & **Ockerman, M.S.** (2014, February) *Skill development for school counselors and school-based mental health professionals*. Human Rights Campaign Time to Thrive National Conference, Las Vegas, NV.
- Ockerman, M.S.**, Mason, E.C.M. & Chen-Hayes, S. *101 Equity-Focused, Evidence-Based Solutions for School Counselors and Leaders* (2014, January). Evidence-Based School Counseling National Conference. Erlanger, KY.
- Ockerman, M.S.** Chen-Hayes, S., Eakin, G. & Mason, E.C.M. *Present and Future: The School Counseling Profession*. (2014, January). Evidence-Based School Counseling National Conference. Erlanger, KY.
- Novakovic, A., & **Ockerman, M.S.** *Integrating College and Career Readiness Counseling into School Counseling Curricula*. (2013, October). Presentation at Association of Counselor Education and Supervision National Conference. Denver, CO.
- Eberts, S., **Ockerman, M.S.**, Chen-Hayes, C. & Young, A. (2013, October). *Building Professional Bridges: Counselor Educators, Site Supervisors, and School Counselor Candidates Collaborating to Close K-16 Achievement, Opportunity, and Attainment Gaps*. Presentation at Association of Counselor Education and Supervision National Conference. Denver, CO.
- Mason, E.C.M, **Ockerman, M.S.** & Chen-Hayes, C. (2013, July). *Recruiting school counselors and directors: Creating the next generation of ASCA Model-Savvy School Counselor Educators*. Presentation at the American School Counselor Association National Conference. Philadelphia, PA.
- Ockerman, M.S.**, & Novakovic, A. (2011, October). *Enhancing professional school counselor training through service learning*. Presentation at Association of Counselor Education and Supervision National Conference. Nashville, TN.
- Chen-Hayes, S., & **Ockerman, M.S.** (2011, October). *Change agency in challenging times: Empowering school counselors and college admissions counselors to close gaps with equity-focused school counselor education and supervision*. Presentation at Association of Counselor Education and Supervision National Conference. Nashville, TN.
- Novakovic, A., & **Ockerman, M.S.** (2011, April). *School counseling training programs and local schools working together*. Presentation at the National Office for School Counselor Advocacy Annual Conference. Chicago, IL.
- Mason, E. C. M. & **Ockerman, M.S.** (2010, March). *Developing an urban, field based, data-driven course sequence for pre-internship school counseling students*. Presentation at the American Counseling Association (ACA) Annual Conference. Pittsburgh, PA.
- Ockerman, M.S.**, & Moore, J. L. III. (2009, April). *Unheard voices: A qualitative analysis of attitudes and perceptions of low income urban high school students related to counseling needs*. Presentation at the American Educational Research Association (AERA) Annual Meeting. San Diego, CA.
- Ockerman, M.S.**, & Moore, J. L. III. (2007, April). *Unheard voices: Urban students' school experiences and their perceptions of the Ohio State Counseling and Wellness Center*. Presentation at the American Educational Research Association (AERA) Annual Meeting. Chicago, IL.

- Joseph, L., Hendry, K., & **Ockerman, M.S.** (2007, March). *Increasing students' overall reading comprehension levels and rates*. Presentation at the National Association for School Psychologists (NASP). New York City, NY.
- Hinkelman, L., Wood, C., **Ockerman, M.S.**, Casamassimo, M., Nelson, J., & Fields, J. (2006, June). *Field placement experiences that foster systemic change*. Presentation at Education Trust School Counseling Academy. Fort Lauderdale, FL.
- Moore, J., Hinkelman, L., **Rulong (Ockerman), M.S.**, & Wood, C. (2005, June). *Preparing school counselors to be leaders in the practice of school counseling*. Presentation at Education Trust School Counseling Academy. Houston, TX.
- Sears, S., Moore, J., Hinkelman, L., **Rulong (Ockerman), M.S.**, & Casamassimo, M. (2004, June). *Evaluating the impact of field experiences in counselor preparation programs*. Presentation at Education Trust School Counseling Academy. Norfolk, VA.

State and Regional Presentations

- Ockerman, M.S.** & Stallone, T. Revisions to IL School Counseling Developmental Model. (2014, April). Illinois School Counseling Association (ISCA) Annual Conference. Chicago, IL.
- Kramer, C., Bruno, M., & **Ockerman, M.S.** *A Follow-Up Study of Bullying and Cyberbullying Behaviors Amongst Middle School Students*. (2014, October). Pennsylvania Counseling Association Conference. State College, PA.
- Ockerman, M.S.**, Kramer, C., & Bruno, M. (2013, June). *From the School Yard to Cyber Space: A Follow-Up Study of Bullying Behaviors Amongst Middle School Students*. IL Anti-Bullying Conference. Chicago, IL.
- Ockerman, M.S.**, & Fischer, D. (2013, April). *Breaking Barriers: Exploring innovative approaches to improving school climate and post-secondary attendance for LGBTQ youth*. Presentation at the Illinois School Counseling Association (ISCA) Annual Conference. Chicago, IL.
- Ockerman, M.S.**, & Fischer, D. (2012, April). *Aligning with the alliance: Creating safer schools for LGBTQ students*. Presentation at the Illinois School Counseling Association (ISCA) Annual Conference. Chicago, IL.
- Ockerman, M.S.**, Kramer, C., & Bruno, M. (2012, January). *The truth about cyberbullying*. IL Anti-Bullying Conference. Chicago, IL.
- Ockerman, M.S.**, Mason, E. M., & Hollenbeck, A. F. (2011, February). *School Counselors ready to intervene: The proactive school counselor's role and response to interventions (RtI)*. Presentation at the Illinois School Counseling Association (ISCA) Annual Conference. Chicago, IL.
- Ockerman, M.S.**, Mason, E. M. & Novakovic, A. (2010, October). *Enhancing professional school counselor training through service learning*. Presentation at the North Central Association for Counselor Education and Supervision. Chicago, IL.
- Mason, E. C. M., & **Ockerman, M.S.**, Gilway, H., & Witherspoon, J. (2009, November). *Enhancing professional school counselor training through service learning*. Illinois Counselors Association Annual Conference. Chicago, IL.

- Hinkelman, L., Wood, C., Cassamassimo, & **Rulong (Ockerman), M. S.** (2005, April). A *multidimensional model of school counselor supervision*. Presentation at the Supervision Summit, Ohio Association of Counselor Educators and Supervisors. Columbus, OH.
- Rulong (Ockerman), M.S.**, Hinkelman, L., & Casamassimo, M. (2004, November). *Evaluating the impact of field experience in counselor education programs: Perspectives of urban high school students and counselor interns*. Presentation at the All Ohio Counselor's Conference. Columbus, OH.
- Hinkelman, L., & **Rulong (Ockerman), M.S.** (2004, November). *Depression in adolescence: The impact on career development and satisfaction*. Presentation at the All Ohio Counselor's Conference. Columbus, OH.
- Hinkelman, L., & **Rulong (Ockerman), M.S.** (2003, November). *Self-concept and adolescent girls' career development: Activities to foster optimal career development*. Presentation at the All Ohio Counselor's Conference. Columbus, OH.

INVITED NATIONAL PRESENTATIONS & CONVENINGS

- White House Convening. *Strengthening School Counseling and College Advising*. University of North Florida, Jacksonville (2015, November).
- White House Convening. *Strengthening School Counseling and College Advising*. San Diego State University. (2014, November).
- Congressional Black Caucus Annual Legislative Conference (CBC/ALC) Anti-Bullying Braintrust, "Sticks and Stones: The Changing Face of the 21st Century" Expert Panel. Washington, DC. (2012, September).

PRESENTATIONS AND PROFESSIONAL DEVELOPMENT INSERVICE

- Solution Focused Brief Counseling in Schools*. Presentation to Northwest Educational Council for Student Success. Northwest Career Center, Arlington Heights, IL. (October 2014).
- Pre-Corporation D&I: An Introduction to Your Future Talent*. Keynote address for the Network and Affinity Leadership Congress. Chicago, IL (October 2014).
- Collaborating Towards a Solution to Bullying and Cyberbullying*. Presentation to undergraduate Physical Education class with K. Kuusik and C. Palmerin. DePaul University. Chicago, IL. (January 2014).
- Physical Education Teachers and School Counselors: Collaborating Towards a Solution to Bullying and Cyberbullying*. Presentation to undergraduate Physical Education class. DePaul University. Chicago, IL. (February 2013).
- Aligning with the Alliance Professional Development*. Directors of Counseling and Student Services for Suburban Chicago. Oakbrook, IL. (October 2012).
- Healthy Communication Workshop*. Youth Leadership Conference. Illinois Safe Schools Alliance. Roosevelt University, Chicago, IL. (August 2012).

Illinois Safe Schools Alliance 2012 Summer Institute: Aligning with the Alliance. Professional Development Workshop. DePaul University, Chicago, IL. (June 2012).

Terminating the Advising Relationship. Professional Development Workshop. DePaul Academic Advising Office. DePaul University, Chicago, IL (May 2012).

Being a Saint Andrew Student: Standing Up to Disrespect. Middle School Presentation. St. Andrews School, Chicago, IL. (February 2012).

Illinois Safe Schools Alliance 2011 Summer Institute: Creating Safer Schools for All. Professional Development Workshop. Roosevelt University, Chicago, IL. (June 2011).

H.E.A.L. Ourselves: Opening Eyes, Closing Wounds (Healing, Engaging, Acting, Lifting). Illinois Safe Schools Alliance. Professional Development Workshop. Center on Halstead, Chicago IL. (September, 2010).

School Counselor and Teacher Partnerships. Professional Development Workshop. Illinois School Board Education (ISBE) Teacher Induction. DePaul University. (August, 2009).

Career Development for K-12 Students. Professional Development Workshop. Academic Support Center. DePaul University. (February, 2007).

The Ohio State University's School Counseling Program: Field Experiences that Effect Change in the Columbus Public School District. Co-presentation with Dr. James L. Moore, III, Dr. Chris Wood, Dr. Lisa Hinkelman, Maureen Casamassimo, & Dawn Hurst to Independence High School (Columbus Public Schools) School Staff In-Service. (December, 2004).

Self-Directed Search and Career Aspirations. Co-presentation with Dr. James L. Moore, III to Upward Bound Youth from University of Wisconsin at Whitewater. The Ohio State University. (July, 2004).

Developing Classroom Guidance Lessons. Guest lecturer in PAES 876: *Organization and Administration of Guidance Services.* Columbus, OH. (Winter, 2004).

Practicing Empathic Listening Skills. Guest lecturer in PAES 800.01: *Individual Counseling.* Columbus, OH. (Autumn, 2003).

Practicing Termination in Counseling Sessions. Guest lecturer in PAES 800.01: *Individual Counseling.* Columbus, OH. (Autumn, 2003).

Utilizing the Self-Directed Search: A Blue Print for the High School Setting. Guest lecturer in PAES 779: *Educational and Vocational Counseling.* Columbus, OH. (Spring, 2002).

SERVICE

UNIVERSITY COMMUNITY SERVICE

- Comprehensive Internationalization Committee, 2015-Present
- Global Engagement Task Force, 2015-Present
- DePaul Engage Committee, 2014
- LGBTQ Month Planning Committee, 2012-2013
- Contingent Faculty University Task Force, 2010

- North Lawndale School-Community Task Force 2006-2008
- New Faculty Orientation Presenter, August 2009

COLLEGE OF EDUCATION COMMUNITY SERVICE

- International Studies Committee, Chair 2015-Present
- Personnel Committee, 2013-2015
- Local Review Board (LRB), Ad Hoc Member, 2012-2014
- Faculty Council, 2010-11
- Quality Matters Reviewer, 2011
- GLBTQ Ad Hoc Advisory Committee, 2009-Present
- Personnel Committee, 2009-2010
- Professional Education Council, 2006-2008

DEPARTMENT OF COUNSELING AND SPECIAL EDUCATION

- Dispositions Review Committee, 2013-2014; Chair 2014
- Faculty Development Committee, 2012-2014
- Policy and Procedures Committee, 2010-2012
- Graduate Assistant Hiring Committee, 2009-Present
- NCATE/Accreditation Committee Member, 2006-2010
- Personnel Committee, 2008
- Spring Retreat Planning Committee Co-Chair, Spring 2007
- Prospective Student Orientation Presenter, Autumn 2007

COUNSELING PROGRAM

- School Counseling Point of Contact, 2015-Present
- Internship Coordinator, 2014-2015
- School Counselor Program Leader, 2006-2010; Autumn 2011-Present
- Graduate Open House and Orientation Coordinator, Autumn 2010-Spring 2013
- Search Committee Co-Chair, visiting line, 2010
- Search Committee Member, tenure track line, 2007
- Chi Sigma Iota Advisor, 2007-2010
- Search Committee Chair, 2006-2007
- School Counselor Clinical Supervision, 2006-Present

DISSERTATION COMMITTEE MEMBER

- Deborah Shapiro, Early Childhood Education, completed 2012
- Megha Tailor, Community Psychology, completed 2012
- Edward Childs, Curriculum Studies, 2010-present

PROFESSIONAL NATIONAL SERVICE

- National Conference Proposal Reviewer. Evidence-Based Practice in School Counseling. 2015
- Advisory Council Member. Evidence-Based Practice in School Counseling. 2012-Present.
- Co-Chair. American Counselor Education and Supervision (ACES) School Counseling Network. 2011- 2014

PROFESSIONAL STATE SERVICE

- SPAN.(Student Post-Secondary Advocacy Network) Founding Committee Member. 2014-Present
- Vice President, Counselor Education. Illinois School Counselor Association (ISCA). 2012-2014.

- Co-Chair. Illinois School Counselor Association Proposal Conference Committee. 2010- 2012.

COMMUNITY SERVICE

- Post-Secondary Counseling Volunteer. Lakeview High School. 2016-Present
- Post-Secondary Leadership Team. Lakeview High School. 2015-Present
- Board of Directors, Illinois Safe Schools Alliance, 2014-Present
- Education and Training Committee 2010-2014; Co-Chair 2014-2015, Chair 2015-Present
- Ravinia Associates Board Member, 2014
- Chair, School Counselor Committee. Illinois Safe Schools Alliance. 2012-Present.
- Co-Chair, School Counselor Committee. Illinois Safe Schools Alliance. 2010-2011.
- Member. Chicago Public Schools-Counselor Educator Consortium. 2007-Present.
- Co-Facilitator. (August 2005-May 2006). The Rosemore Reading Enhancement Program. Rosemore Middle School, Whitehall, Ohio. After-school bi-weekly reading program for low-income sixth graders designed to increase reading comprehension and fluency skills
- Volunteer. (April 2004-June 2006). Southside Settlement House, Columbus, OH.
- Nominated Student Member. Physical Activity and Educational Service Excellence in Teaching Award Committee. (April, 2004). The Ohio State University, Columbus, OH.
- Public Relations Committee Member. (September 2001-January 2002). Toys for Tots Foundation, Columbus, OH.
- Committee Member. Wish-granting Volunteer and Walk for Wishes (December 1999-September 2000). Make-A-Wish Foundation, Columbus, OH.

PROFESSIONAL AFFILIATIONS

- Association for Counselor Education and Supervision (2005-Present)
- American Educational Research Association (2006-2010; 2015-Present)
- American School Counselor Association (2003-Present)
- American Counselor Association (2004-2010)
- Illinois School Counselor Association (2008-Present)
- Illinois Counselor Association (2008-Present)
- Ohio School Counselor Association (2003-2006)
- Chi Sigma Iota, National Counseling Honor Society (2002-2010)
 - Co-President (2003-2004)
 - Treasurer (2002-2003)
- Phi Beta Kappa (1998-Present)

GRANTS

- Quality of Instruction Council Grant, DePaul University (\$3,200). (Spring, 2015)
- Vincentian Fund Endowment Grant Fund, DePaul University (\$1,500). (Autumn, 2014)
- College of Education Research Grant, DePaul University. (Course Release) (Autumn, 2014)
- DePaul University College of Education Competitive Faculty Development Grant. (\$5000.00). Hollenbeck, A. F., Patrikakou, E. N., & Ockerman, M. S. (Winter, 2013).
- University Competitive Research Leave, DePaul University (Winter, 2010).
- University Research Grant. DePaul University. (\$3,500). *Girls R.O.X Program*. (Not Funded)
- Ohio School Counseling Association School Counseling Grant. (\$1,000). Monies utilized to design and implement the P-Funk Program, an Anti-Violence Student-led program at Independence High School, Columbus, OH. (Funded)

PROFESSIONAL DEVELOPMENT

- DOTS (DePaul Online Teaching Series Intensive) training, April 2009
- Faculty Language Immersion Program, Merida, Mexico, November-December 2007
- Productive Learning Strategies (PLus) Project, Summer Workshop, DePaul University, June 2007
- NCATE Workshop, Orland Park, IL, March, 2007
- Diversity in Hiring Seminar, DePaul University, January 2007
- Gang Prevention Training, Columbus, OH, January 2006
- American Red Cross Family Services: Providing Emergency Assistance, Columbus, OH, April 2005
- American Counseling Association Legislative Advocacy for Counselors Institute, Alexandria, VA, February, 2005
- American Red Cross Introduction to Disaster Services and Mass Care: An Overview, Columbus, OH, December, 2004

AWARDS & DISTINCTIONS

- Gerald Paetsch Advising Award Nomination, DePaul University, 2016
- Excellence in Teaching Award Nomination, DePaul University, 2015
- DePaul Woman of Spirit and Action Award, DePaul University, 2014
- DePaul Engage, Socially Responsible Faculty Award, DePaul University, 2014
- Counselor Educator of the Year, Illinois School Counselor Association, 2012
- Fellow, School Counselor Educator Coalition, National Center for Transforming School Counseling (NCTSC), 2012
- 2006 Maureen Casamassimo Counseling Supervision Award. The Ohio State University, Columbus, Ohio.
- 2005 Outstanding School Counseling Doctoral Student. The Ohio State University, Columbus, Ohio.
- James Mahoney Scholarship Recipient 2004. The Ohio State University, Columbus, Ohio
- Esther L. Strickland Scholarship Recipient 2004. The Ohio State University, Columbus, Ohio.
- 2003 Outstanding School Counseling Master's Student. The Ohio State University, Columbus, Ohio.
- Henrietta Fleck Houghton Scholarship Recipient 2003. The Ohio State University, Columbus, Ohio.
- F. Peter Gross Scholarship Recipient 2003. The Ohio State University, Columbus, Ohio.
- Betty Schoenbaum Scholarship Recipient 2003. The Ohio State University, Columbus, Ohio.

PRESS

- Good Day DePaul (October 2013). Guest appearance on DePaul student-led TV show regarding bullying and cyberbullying. <http://vimeo.com/78534976>
- Action in Education (Spring 2013). *Media turn to COE for current event commentary*. DePaul University, 10(2), p. 4.
- WGN Talk Radio (January 19, 2013). Guest appearance on *WGN Weekend with Bill Moller* regarding helping parents combat bullying and cyberbullying. <http://tinyurl.com/bl5tff7>
- Action in Education (Fall 2012). *Melissa Ockerman earns educator of the year award*. DePaul University, 10(1), p. 5.
- HS Counselor Week (May 23, 2012). *An update on training for college counseling*. <http://hscw-counselorscorner.blogspot.com/search?q=chen-hayes>

- The Huffington Post, Detroit (May 22, 2012). *An update on the state of training in college counseling*. http://www.huffingtonpost.com/patrick-oconnor/college-counseling_b_1536028.html
- The Chronicle of Higher Education (February 14, 2012). *DePaul School Counselors Change Lives*. <http://chronicle.com/campusViewpointArticle/DePaul-school-counselors/654/>
- DePaulia (January 30, 2012). *Cyberbullying: A real threat*. <http://www.depauliaonline.com/news/cyberbullying-a-real-threat-1.2756233#.TybhmNAZvY>
- DePaul News Release. (January 10, 2012). *National Experts Discuss How to Combat Bullying at Jan. 20 DePaul Conference*. <http://newsroom.depaul.edu/NewsReleases/showNews.aspx?NID=2407>
- Action in Education (Spring 2011). *SOE's program is state's first to be recognized as school counseling reform leader*. DePaul University, 8(2), p. 4.
- DePaul Media Release (March 3, 2011). *DePaul Graduate Program First in Illinois to be Recognized by National Leader in School Counseling Reform*. Retrieved from
- DePaul Distinctions (August 19, 2011). *DePaul School Counselors Change Lives*. <http://distinctions.depaul.edu/Pages/DePaulschoolcounselorschangelives.aspx>
<http://newsroom.depaul.edu/NewsReleases/showNewsPrint.aspx?NID=2324>
- Chicago Tribune (November 4, 2010). *A master's in school counseling is a sought after degree*. <http://www.chicagotribune.com/special/educationtoday/chi-edtoday-counsel-10410,0,1198329.story>
- Inside-Booster (February 17-23, 2010). *Enrollment for DePaul school counselor course increases 39%*.
- Action in Education (Fall 2008). *Human Services and Counseling grad program is top producer of school counselors in Illinois*. DePaul University.
- Action in Education (Summer 2008). *Disabilities grant project reshaping DePaul curriculum*. DePaul University.
- Steans Center Annual Report (2007-2008; 2006-2007). DePaul Service-Learning Faculty.