

Dionne R. Gavin, EdD, LCPC

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773-419-0306

Education		Argosy University-Chicago EdD Counseling Psychology Concentration: Counselor Education and Supervision	Chicago, IL Fall 2010
		ISPP-Argosy University-Chicago MA, Professional Counseling	Chicago, IL 2004
		Clark Atlanta University BS Biology	Atlanta, GA 1998
Practicum	Counselor (intern)	Beethoven Student Health Center, Chicago, IL Implemented intake interviews and assessments. Provided individual, group and family counseling. Produced and received referrals. Implemented psychoeducation, provided individual mental health evaluations. Participated in classroom/client observations. 2003-2004	
Professional Positions	LCPC	Private Practice, Chicago, IL 2009-Present Provide supervision, individual, group, family and couples counseling, along with consultant work on a professional and private sector.	
	Quality Assurance Director Consultant	Comprehensive Quality Care, Chicago. IL 06/16-Present Maintains quality by enforcing quality assurance policy and procedure and government requirements. Prepare product and process quality reports by collecting, analyzing and summarizing information and trends. Completes quality operational requirements by scheduling and assigning employees, following up on work results. Maintain quality assurance staff job results by coaching, counseling, assessing employees, planning, monitoring and appraising job results. Establish quality document system by writing and updating quality assurance procedures.	
	Behavioral Health Utilization Management Care Coordinator	Health Care service Corporation/Blue Cross Blue Shield of Illinois, Chicago, IL 09/2015-06/16 ensure accurate clinical review of behavioral cases for medical necessity, reviewing cases which involve contract interpretation of behavioral health diagnoses and utilize knowledge of medical criteria for all levels of behavioral health care from outpatient office visits to acute inpatient	
	Adjunct Professor	The Chicago School of Professional Psychology, Chicago, IL 08/13-Counseling Psychology- MA Program	2015
	Psychotherapist	Brand New Beginnings, Chicago, IL 02/2013-05/2014	

Provide individual, group, and family counseling for a faith-based community housing development organization that provides supportive housing for low-income families, with priority given to homeless women and their children.

Adjunct
Professor

Argosy University Chicago, Chicago, IL 2011-2012
Community Mental Health Counseling- MA Program

(TOP)
Facilitator

Chicago Public Schools- Youth Development and Positive Behavior Support: Office of Pathways to College & Careers 09/11-10/12
The Wyman Center's Teen Outreach Program Facilitator (TOP) engages teens in an evidence-based program curriculum-guided discussion and community service. The curriculum consist of twenty-six lessons and addresses multiple teen topics including: relationships, values, communication and assertiveness, influence, goal setting, decision-making, adolescent development, sexual health and community service. Adolescents simultaneously develop and implement a meaningful service learning project. Acted as a TOP representative in high schools in the Chicagoland area to present and implement programs within the school setting

Chicago Love
& Marriage

Examiner.com, Chicago, IL 2011-2013
Writes articles (freelance) for a Web site devoted to providing local insight to Columnist readers in relation to love and marriage in the Chicago land area.

LCPC

SGA Youth and Family Services, Chicago, IL 2004-2009
Planned and organized behavioral health clinical operations for team and interns. Quality Assurance/Utilization Review Committee Chairperson, reviewing for medical necessity and determination of governmental federal and state grant requirements. Implemented intake assessments. Provided individual and group counseling. Provided case management services for clients and families who participated in treatment services. Provided juvenile delinquency prevention counseling for youth identified as moderate to high risk according to YASI (Youth Assessment Screening Instrument). Provided Aggression Replacement Counseling. Served caseload of 100 at risk youths in Chicago Public Schools. Provided alcohol/substance abuse prevention counseling. Provided counseling for COSAPs (Children of Substance Abusing Parents). Provided supervision for master's level interns. Implemented Psychoeducation.

Presentations

“Pillow Talk A Personal Conversation” Psychological Effects Post Breast Cancer Experience- Chicago, IL 2011

“Alcohol and Substance Abuse Prevention and Intervention Among CPS Students” for Teachers, Staff and Administration -Chicago, IL 2008

Grants to Reduce Alcohol Abuse Office of Safe and Drug Free Schools Conference “Substance Abuse/Use and Prevention in Urban Chicago High Schools” -Albuquerque, NM, 2008

Tilden High School “Red Ribbon Week- Substance Abuse Awareness”
Chicago, IL 2007-2009

SGA Youth and Family Services- “Emotional Effects of Children in
Foster Care System” -Chicago, IL 2007

Teaching	Assistant Professor	DePaul University Crisis Intervention & Trauma Counseling-MA Testing and Appraisal-MA Practicum, Community Counseling-MA	Chicago, IL 09/16-Present
	Adjunct Professor	The Chicago School of Professional Psychology, Counseling and Interviewing Skills II- MA Diversity in Clinical Practice- MA Foundations of Family Therapy- MA Introduction to Clinical Assessment-MA	Chicago, IL 08/13- 2016
	Adjunct Professor	Argosy University Chicago Community Mental Health Counseling- MA	Chicago, IL 2011-2012
	Prevention Specialist	Chicago Public Schools Provided individual and group psychoeducational counseling.	Chicago, IL 2005-2009
	Substitute Teacher	Chicago Public Schools Taught elementary school grades Pre-K – 8 and Presented psychoeducation curriculum	Chicago, IL 2003-2004

Certifications

Licensed Clinical Professional Counselor
Nationally Board Certified Counselor
IDHS eCornerstone-YASI (Youth Assessment Screening Instrument)
Case Manager
ART (Aggression Replacement training) Facilitator

Professional Trainings

Examining Sexual Abuse
Stabilizing Clients and Accessing Hospitalization Services
Childhood Grief
Listening Skills, Self-Disclosure and Boundaries in Treatment
Crisis Intervention and De-escalation
BEHIV-HIV Awareness
Gang Awareness Safety
Assessment of Global Functioning
Rape Victims Advocates
Mental Health Assessment
Anger Coping Model
Grief and Loss Training
Transference and Counter-Transference
CQI Training
Terminations and Endings
Autism: Theory and Practice
COA Accreditation
Dimensions of Loss and Grief- Meanings for Therapist & Clients
Teen Dating Violence
HIPPA
Applying Alcohol & Other Drug Prevention & Assessment Strategies

To High Risk Adolescents Using the Project SUCCESS
Model Program
Training in Aggression Replacement
Case Planning Training

Affiliations

Illinois Psychological Association	2003
American Counseling Association	2004